

What We Provide

Deliver Family Support Navigation Services throughout Albany County by assisting families that are struggling with addiction issues. Provide introductions to community assistance agencies and insurance providers and assist in navigating barriers to addiction recovery services. Help family members and friends connect to support services.

These services are FREE and this is how we can help you!

Family Support

Addiction Education

Encouragement

Referrals

Insurance Advocacy

Treatment Information

Community Engagement



www.theacca.net

Care Locations

ADMINISTRATION

90 McCarty Avenue, Bldg 1
Albany, NY 12202

Tel: 518.465.5470 • Fax: 518.427.0854

OUTPATIENT CLINIC

1044 Broadway
Albany, NY 12204

Tel: 518.434.2367 • Fax: 518.434.2372

COMMUNITY RESIDENCES

90 McCarty Avenue, Bldg. 2
Albany, NY 12202

Tel: 518.434.8083 • Fax: 518.434.2523

COMMUNITY EDUCATION

90 McCarty Avenue, Bldg. 3
Albany, NY 12202

Tel: 518.465.5829 • Fax: 518.449.4876



The Addictions Care Center
of Albany, Inc.

"Healing the hearts of everyone touched by addiction."

www.theacca.net



Addiction and Recovery Family Support Navigator

*Family Support Program for loved ones
who have been impacted by addiction.*

www.theacca.net



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Do you have a loved one
struggling with addiction?



Has your life changed due to a
family member's addiction?



Do you want to help them
get better?

**Please call our
Family Support Navigator
for more information.**

518.465.5829 EXT 416

www.theacca.net



THERE IS HOPE

We are here to equip families and communities with the knowledge, support, and skills to help a loved one who is in addiction or recovery, as well as helping with additional services they may need.

Supporting families as the first point of contact when they are searching for help getting a loved one treatment or are questioning if treatment is required by explaining the treatment process and steps taken to begin that process.

Assisting families whose loved ones are in crisis with answers on what is happening and what the next steps are. Assist them in communicating their loved ones history and current needs appropriately.

Introducing families to the appropriate services and supports they require and helping to remove any barriers they or their loved one may be facing.

Ensure family support groups, recovery education and training and peer support and coaching are available to all families seeking services.

Provide information and educational classes for the families and community as well as local agencies.

Ensure awareness of aftercare planning that involves the whole family.

Provide opportunities for families to find stability for themselves, this might include communication techniques, therapy, yoga, etc.



Coordinate care with ACCA Peer Advocates and Recovery Coaches.

Support and work with the prevention education team and community coalition to ensure all loved ones are being reached.

Provide education and trainings to other local agencies. Collaborate with as many community agencies as possible to coordinate services and care.



PLEASE CONTACT

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